



Core ReStore Volunteer Greeter Position Description

Supervisor and Department: ReStore Staff, ReStore Operations

Who You Are:

You like connecting with people from all different backgrounds. You are passionate about helping others feel welcome and thrive in an energetic environment. You want to be a part of a group of like-minded people that share similar values and look for an organization that welcomes everyone to be a part of the mission. You are seeking an opportunity to be part of something larger; more impactful. If this sounds like you, please allow us to introduce ourselves.

Who We Are:

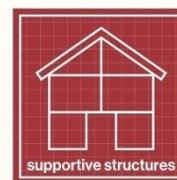
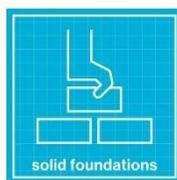
Habitat for Humanity of Metro Denver (Habitat Metro Denver) is part of a global, nonprofit housing organization that seeks to put God's love into action by bringing people together to build homes, communities, and hope. Habitat for Humanity was founded on the conviction that everyone needs an affordable, healthy and stable place to live in dignity and safety, and that affordable housing should be a matter of conscience and action for all.

Habitat for Humanity's ReStores support Habitat's mission to build and preserve affordable homeownership opportunities in the Metro Denver area. The ReStores are home improvement outlets that sell donated building materials, home furnishings, appliances, and more at a discount to generate funds to support Habitat for Humanity.

To achieve our vision of a world where everyone has a decent place to live, Habitat Metro Denver builds, renovates and sells homes in partnership with low- and moderate-income families. The organization also works with existing low-income homeowners in formerly red-lined Denver neighborhoods to do critical home repairs. Throughout its 42-year history, Habitat Metro Denver has served more than 2,500 households and is the 8th largest producer in the Habitat U.S. network.

How We Succeed Together:

Habitat Metro Denver's **Cultural Blueprint** highlights the specific behaviors and mindsets that support our core values and guide day-to-day decisions, behaviors, and interactions of every person within our organization.



Core ReStore Volunteer Greeter Position Description

General Description: Greeters support general operations of the ReStore by greeting and engaging with customers.

Major Responsibilities:

- Become a Habitat for Humanity ambassador to our donors, customers, and daily volunteers by embracing our Cultural Blueprint.





- Welcome customers as they enter the store, answer questions, and provide information about products and store policies.
- Guide customers to locate specific items or understand store promotions.
- Stay informed about the ReStore inventory and its purpose to educate

customers.

- Promote special sales or events and encourage donations.

Time Commitment:

- Core Volunteers commit to a minimum of 1 four-hour shift per week
- Shifts are flexible during store hours: Every day, 10 am – 6 pm

Knowledge, Skills, & Abilities:

- Enthusiastic and friendly demeanor with strong communication skills
- Excellent customer service skills
- Ability to interact with other volunteers, staff, customers, and donors that come from diverse backgrounds
- Comfortable working in a warehouse environment
- Ability to pass background check
- Previous retail or customer service experience is a plus but not required

Training:

- Habitat Volunteer Orientation
- ReStore Operations

Location: Denver ReStore – 70 Rio Grande Blvd, Denver, CO 80223

Impact: Greeters play a key role in providing customers with a friendly, welcoming experience from the moment they set foot in the store. By positively engaging with the community of staff, volunteers, customers, and donors, Core ReStore Volunteers bring awareness and understanding about Habitat for Humanity to the community.

Benefits:

- ✓ Camaraderie with a welcoming team of staff and volunteers (including BBQ's/happy hours/formal recognition events)
- ✓ Habitat swag
- ✓ 25% off select items at the 4 Metro Denver Habitat ReStores
- ✓ Develop professional skills and leadership skills
- ✓ Scholarship towards a week-long Habitat Denver Global Village Trip after one year of service